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RECEIVED SERVICES DIV

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Comments:

I wanted to voice my concerns regarding the directions of the airline industry. It seems with today's mergers, airlines are becoming larger and larger. All to often these airlines use their clout to run a low-cost carrier out of a particular market. If that isn't bad enough, then they usually abandon that market or skyrocket fares. Either way the public always pays the price.

Additionally, it seems airlines are **scamming** the public with the **redemption** of frequent flyer miles. It seems the seats are never available. Curiously, the airlines refuse to make public the amount **of** availabla seats before they became booked up? The potential for abuse is obvious.

I hope you will address these concerns and make the airlines accountable far their actions.

Thank you.